



CHAMPIONS INSURANCE COMPANY (PRIVATE) LIMITED

QUALITY POLICY STATEMENT

Champions insurance is a short term insurance company determined to be the first choice insurer in Zimbabwe. We are committed to giving our clients the best service, creating a great workplace for employees, contributing positively to the society and delivering consistent returns to our shareholders. Our clients are the most important stakeholder group, hence the need to anticipate their needs and provide risk financing solutions by being ISO 9001:2015 compliant.

Our Quality Policy is premised on the following objectives:

- To mobilize financial resources for business survival and sustainable growth to meet strategic plans.
- To improve customer focus and achieve sustainable business growth by retaining, meeting and exceeding customer expectations.
- To ensure sustainable business growth through efficient training and development of our staff to enhance their competences.
- To improve service delivery through a culture of innovation, efficiency and effectiveness.
- To promote corporate image through active social responsibility programs.
- To comply with applicable national legislation and other requirements to which we subscribe as well as **ISO 9001:2015**.
- To continually improve the QMS ensuring the risks and opportunities that can affect conformity of products and services and the ability to maintain QMS integrity are determined and addressed.

This Quality Policy Statement shall be communicated to and shared with all staff and all relevant stakeholders.



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Chief Executive Officer's
Signature

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Workers Representative's
Signature



BE INSURED BY THE CHAMPIONS OF INSURANCE